Academic/Conduct-Related Policies & Procedures

Cadet complaints and procedures pertaining to academics and conduct are published in the Rainbow Books, the Academic Regulations (Part IV of the Regulations for the Virginia Military Institute) and the VMI Catalogue. General Orders 06, 16, 17, and 55 provide additional regulatory and procedural information.

NC-SARA Complaint Process

For non-grade- or conduct-related complaints pertaining to distance education (e.g., accuracy of job placement data, tuition or fee information, programmatic accreditation, whether a program meets professional licensing requirements, or course transfer information) that cannot be resolved internally, students may contact the State Council of Higher Education for Virginia (SCHEV) to initiate the external resolution process. Complaints of this nature fall under the auspices of the National Council for State Authorization Reciprocity Agreements (NC-SARA), which help ensure educational quality and offer consumer protection for students taking distance-learning courses/programs from other member state institutions.

Filing a Complaint with the State Council of Higher Education for Virginia

Non-SARA Complaints

Only one state does not participate in NC-SARA: California. Therefore, California residents participating in distance education cannot work towards an external resolution through SCHEV, and may instead contact the following agency:

California Department of Consumer Affairs
Consumer Information Center
1625 North Market Blvd., Suite N-112
Sacramento, California 95834
Telephone: (833) 942-1120